

LEHIGH COUNTY

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FOR IMMEDIATE RELEASE:

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HELP FOR RESIDENTS WITH DAMAGE FROM HURRICANE ISAIAS

Toll-Free Hotline Established to Connect with Volunteer Resources

Lehigh County, PA- In light of the effects of Hurricane Isaias on our region, Lehigh County Emergency Management Agency, along with our neighboring counties that were affected by flooding, have been working with our Voluntary Agencies Active in Disaster (VOAD) partners to establish the Hurricane Isaias Home Cleanup Hotline to support affected homeowners.

Residents should call 1-844-965-1386 (toll-free) to provide details about the extent of storm-related damages. The information will be shared with volunteers from local disaster relief organizations, community groups, and faith communities who may be able to help.

Call the Hurricane Isaias Home Cleanup Hotline if you need help with these types of services:

- Cutting fallen trees
- Removing affected drywall, flooring, and appliances
- Tarping roofs
- Mitigating mold

These services are performed by volunteers and will be provided at no cost to the resident. However, service is not guaranteed. Resources are limited. After providing your information to the Hotline, you may be contacted by a representative from a participating organization who will determine if they are able to provide help.

The Hurricane Isaias Home Cleanup Hotline will remain open through Friday, August 28, 2020. Calls are answered by volunteers generally during business hours, but residents can call and leave a message at any time. A volunteer will return the call as soon as possible.

PLEASE NOTE: This Hotline does not provide help with social services such as food, clothing, and shelter. It also does not offer information about insurance, questions about FEMA assistance, or provide financial support. If you need assistance with concerns not related to cleaning your home, you can call 2-1-1 or text your zip code to 898-211.